



East Herts Council and CVS for Broxbourne and East Herts SLA – April 18 to February 19

Activities and targets for 2018/19

During 2018/19, CVSBEH will provide and/or participate in the following:

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| <p><u>Training workshops</u></p> <p><i>Delivery of a minimum of 8 training workshops to no fewer than 80 participants (of which at least 40 will be from East Herts groups)</i></p> | <p>CVSBEH ran a bespoke training course based around employability for Windhill21 in Bishops Stortford in May. This course was attended by 10 members of staff.</p> <p>4 training courses have now taken place as part of the Hertfordshire Community Foundation Training and Development 2018-19 Programme.</p> <ol style="list-style-type: none"> 1. Safeguarding Adults at Risk Level 1, 01.10.18 in Waltham Cross – 11 participants with 6 from East Herts Groups 2. Raising Your Organisation’s Profile in the Media and Online, 09.10.18 in Stanstead Abbots - 15 participants with 11 from East Herts Groups 3. Building Sustainability: Get Fit for Funding, 08.11.18 in Stanstead Abbots - 7 participants with 3 from East Herts Groups 4. Building Sustainability: Principles of Social Value, 07.02.19 in Stanstead Abbots – 9 participants with 7 from East Herts Groups <p>Principles of Manual Handling training course due to take place in November was cancelled due to low booking numbers.</p> <p>Personal Safety and Lone Working due to take place in January 2019 had to be postponed due to low numbers but is now so overbooked that we are running 2 courses on 1 day in April.</p> <p>Food Safety in Catering (Level 2) and Digital Strategy for Leaders are both due to take place in March.</p> <p>Please see the areas where these groups are based/operating in Appendix 1.</p> |
| <p><i>So far, 5 training courses have been delivered with 49 unique participants from 42 unique groups. 34 unique participants were from 22 unique East Herts Groups.</i></p> | |
| <p><u>Funding and Governance Support</u></p> <p><i>Delivery of at least 10 face-to-face sessions with East Herts community groups supporting policy development and funding enquiries</i></p> | <p>The following groups have received face-to-face funding and governance support:</p> <ul style="list-style-type: none"> • Volunteer Centre Broxbourne & East Herts - NEW • East Herts Citizens Advice Service – support with relocation - NEW • Tower Road Residents Association (x2) – EXISTING • Hertfordshire County Federation of Young Farmers (x3) - EXISTING • Sevenacres Residents Association - EXISTING • Stapleford Parish Council - EXISTING |

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| | <ul style="list-style-type: none"> • Local Social CIC (x2) - NEW • Cst.Today - Bishops Stortford Dementia Support Group - NEW • Ware Southern Maltings (x2) – Helped win a £5,230.00 grant from EHC for an outreach service in Tower Road & Men’s Shed Project - NEW • Ware In Bloom - NEW • Scotts Grotto (x3) - NEW • Pinehurst Community Centre - EXISTING • Larkspur Primary Academy (formerly Tower Road School) (x2) – NEW • Ralph Sadlier School – NEW • Wise About Food CIC – NEW • Hertford Heath Parish Council – NEW • Walkern Sports and Community Association – NEW • Hertford Heath School – NEW <p>The groups below have received support via email and/or telephone:</p> <ul style="list-style-type: none"> • St Clare Hospice – NEW • Local Social CIC– NEW • Hertfordshire Boat Rescue – NEW • Hertford Museum – policy support– NEW • Ware Arts Centre / Southern Maltings – policy support– NEW • East and North Hertfordshire Hospitals’ Charity – NEW • A Hectare of Hope – NEW • Bedazzle - NEW <p>Please see the areas where these groups are based/operating in Appendix 2.</p> |
| <p><i>So far, 18 unique groups have received face-to-face support and 8 groups have received support via email and/or telephone.</i></p> | |
| <p><u>On-Line Information and Support</u></p> <p><i>Minimum of 12 E-Bulletins sent to at least 1,000 contacts (of whom at least 500 will be East Herts individuals and at least 150 will be East Herts Based community organisations)</i></p> | <p>April 18 to February 19 E-Bulletins sent.</p> <p>CVSBEH promoted 69 funding opportunities across the 11 E-Bulletins including the East Herts Lottery and East Herts Community Grants Programme.</p> <p><u>Signposting</u></p> <ul style="list-style-type: none"> • Provided Councillor with a list of Member groups working with children and young people to help facilitate a visit from the High Sheriff of Hertfordshire. • Provided Herts Sports Partnership with a list of Member groups as potential partners for a new project. |
| <p><u>Delivery of Networking Events</u></p> <p><i>Organise, promote and deliver 1 Main Conference, 1 Annual General Meeting and other community events as</i></p> | <p>In May 2018, CVSBEH organised and promoted a Tesco Bags of Help Information session in partnership with Groundwork attended by 5 groups based/operating in East Hertfordshire.</p> |



appropriate with a minimum of **25** East Herts community organisations participating

CVSBEH organised, promoted and delivered their annual Midsummer Conference entitled ‘Enhancing Local Health Services’ attended by **21** groups based/operating in East Hertfordshire. The Conference was centred around **3** workshops on the topics of Social Prescribing, Community Navigation and exploring the funding opportunities to support Health and Wellbeing projects. The East Herts Social Prescribing Coordinator was involved in the planning and delivery of the event and the Social Prescribing Workshop was delivered by East Herts Council.

In September, CVSBEH organised, promoted and hosted a #TeamHerts Volunteer Coordinator Network Forum with **5** individual East Herts community organisations participating.

CVSBEH held their AGM in October 2018 entitle ‘Values and New Avenues. **16** groups based in/operating in East Herts attended.

In January, CVSBEH organised and promoted a Hertfordshire Community Foundation ‘Meet the Funder’ Grants Workshop. **5** groups based in/operating in East Herts attended.

Please see the areas where these groups are based/operating in **Appendix 3**.

*So far, **37** unique East Herts community organisations have participated.*

Provision of resources and meeting space

*Meeting space and storage provided at concessionary rates in CVSBEH buildings in Tudor Square, Ware; Hoe Lane, Ware and Sanville Gardens, Stanstead Abbots for at least **10** East Herts Based Community Organisations*

Storage has been provided at Hoe Lane, Ware for the following groups:

- 9th Ware Brownies
- Mid-Hertfordshire RAYNET
- Respond
- Ware Town Partnership

Hertford and Ware Sea Cadets used the Hoe Lane Garages to renovate one of their boats.

The following groups have used Tudor Square, Ware:

- East Herts Citizens Advice Service
- Headway Hertfordshire
- New Leaf College
- HAFLS

The following groups have used the Nigel Copping Community Building in Stanstead Abbots:

- Hoddesdon Swimming Club
- Isabel Hospice
- Herts Aid
- Stanstead St Margarets Parish Council
- Great Amwell with St Margarets and St Andrews Benefice



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| | <ul style="list-style-type: none"> • Herts Mind Network • Viewpoint <p>CVSBEH hosted a Senior Management meeting for East Herts Council at the Nigel Copping Community Building in September.</p> <p>Age Concern Bishop's Stortford received low cost, pre-used office furniture.</p> <p>Please see the areas where these groups are based/operating in Appendix 4.</p> |
| <p><i>So far, 16 groups have used storage and meeting space in CVS buildings.</i></p> | |
| <p><u>Attendance at SLA Monitoring Meetings</u></p> <p><i>Regular partnership meetings between CVS (CEO and/or other CVS officers) and East Herts Council – (Head of Housing & Health and/or appropriate Service Managers) every quarter</i></p> | <p>June 2018 11th October 2018 10th January 2019</p> |
| <p><u>Social Return on Investment (SROI)</u></p> <p><i>CVSBEH senior staff member to attend two day SROI training and develop learning resources on SROI for East Herts community groups, building CVS knowledge and identifying opportunities for shared learning/development and furthering of Health & Wellbeing outcomes</i></p> | <p>A HACT analysis was carried out on a recent Wareside Survey.</p> <p>A follow up survey in February 2018 resulted in 16 matching responses from both surveys. Analysis of these 16 surveys revealed positive improvements within the questions, which when inputted into the HACT Social Value Calculator, gave a return of £108,000 on the £8,000 investment. These were primarily achieved through :</p> <ul style="list-style-type: none"> • Things to do for young people • Less perception of crime / fear of crime in the community • Less problems with litter <p>CVSBEH Chief Officer delivered Building Sustainability: Introduction to Social Value on 7th February 2019.</p> |
| <p><u>Partnership meetings</u></p> <p><i>Provide representation for the community and voluntary sector on key strategic bodies and associated events and campaigns in East Herts (attendance at 8 meetings per year) – actual groups to be determined during the year</i></p> | <p><u>The following meetings have been attended since April 2018:</u></p> <ul style="list-style-type: none"> • EHDC Whole Systems Obesity Workshop • Families First • Integrated Personal Commissioning Forum • EHHWP Meeting x4 • Diversionary Activities Group • Village Halls Network x2 • Pinehurst Development Halls Network • Herts Sports Partnership AGM • Eastern Plateau RDPE Local Action Group x 4 • Digital Innovation Zone (DIZ) x 5 • Active East Herts AGM • Hertfordshire Sustainable Funding Fair • East Herts Lottery Launch • Sports for Social Change Conference • East Herts Town and Parish Network Conference • Easy Herts Peer Review Meeting |



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| | <ul style="list-style-type: none"> • Launchpad ERDF Bid Discussion x2 • Active East Herts Meeting • Bishops House Hub Meeting • Future Living Hertford Business Networking • Ridgeway Regeneration Project x3 |
| <p><i>So far, CVSBEH have attended 35 meetings. Last year, CVSBEH had attended 33 meetings.</i></p> | |
| <p><u>Survey of Impact</u></p> <p><i>Undertake an annual survey of at least 25 East Herts Based community groups through Survey Monkey and/or interviews to detail successes, outcomes, challenges and opportunities as a result of CVSBEH support for the local voluntary sector</i></p> | <p>Survey has now been circulated. 25 East Herts groups have already responded. Please see separate impact report.</p> |
| <p><u>Local Projects</u></p> | <p><u>Tower Road Welly Trail</u> – Implemented in June 2018, planting old wellies around Tower School and Ash Valley Children’s Centre to deliver a community based project, and give the area an identity.</p> <p><u>Pinehurst Mural</u> - This was delivered during August 2018 as a project between local residents, Network Homes and Courtyard Arts. It was officially opened on 21st November 2018. Two East Herts District Councillors attended.</p> <p><u>SELF Course</u> - Attended by Community Engagement Officer at University of Hertfordshire.</p> <p><u>Volunteer Day</u> CVSBEH and East Herts Council are working together to organise a staff volunteering day due to take place at the Nigel Copping Community Building on 31st July 2018.</p> <p><u>Green Team</u> This project has now been completed in partnership with Network Homes.</p> <p>Ridgeway Regeneration Team vegetable growing. Each new property to be provided with vegetable growing box and healthy recipe calendar.</p> <p><u>Oomph!</u> Potentially working with Herts Sports Partnership and Sport England to develop a chair based exercise project in Ware and Hertford.</p> <p><u>Social Prescribing</u> Meeting with East Herts Council looking at how the Social Prescribing Project can continue.</p> <p><u>Bishops’ Stortford Hub</u> Partnership with East Herts Council’s Economic Development team to look at replicating skills hub model in Bishop’s Stortford.</p> |



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| | <p><u>Sele Farm Youth Engagement Project</u> This project ran from May to September 2018 with funding from East Herts. Funding has also been secured from East Herts to run a similar project in Ware Trinity.</p> <p><u>Dragons' Apprentice Challenge</u> The East Herts Challenge was launched at a successful event held on 1st October 2018 in Bishops Stortford. Schools participating in the Challenge are Chauncy School, Freman College, Richard Hale School, Simon Balle School, The Bishops Stortford High School and The Hertfordshire and Essex High School. Local organisations donating their time and expertise to support the Challenge as Dragon Mentors include East Herts Council, Hertfordshire County Council, Stansted Airport and Royal London Asset Management. The benefiting community groups are Guideposts (all EH), Carers in Hertfordshire, Breathe Easy Hertford, Southern Malting Arts Centre (Ware), TheGivingMachine (All EH/BS) and Mind in Mid Herts (All EH).</p> <p>The East Herts Junior Dragons' Apprentice Challenge successfully launched at the end of 2018. Schools participating are Larkspur Academy (x2), Hertford St Andrew, Bishop's Stortford College - Prep School and Thundridge Primary. The Dragon Mentors are CVSBEH staff and the benefiting community groups are Ware in Bloom, East and North Hertfordshire Hospitals' Charity, Age Concern Bishops Stortford and East Herts Community Car Scheme. A second round of the Challenge is also launching in February 2019.</p> |
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Appendix 1 – Training

| Area | Number of Groups (April to June) | Number of Groups (April to September) | Number of Groups (April to December) | Number of Groups (April to February) |
|--------------------|----------------------------------|---------------------------------------|--------------------------------------|--------------------------------------|
| Ware | | | 3 | 4 |
| Hertford | | | 2 | 3 |
| Bishop's Stortford | 1 | 1 | 2 | 2 |
| Sawbridgeworth | | | | |
| Buntingford | | | | 1 |
| East Herts Rural | | | 1 | 1 |
| All of East Herts | | | 10 | 11 |
| Total | 1 | 1 | 18 | 22 |



Appendix 2 – Funding and Governance Support face-to-face, email and telephone

| Area | Number of Groups (April to June) | Number of Groups (April to September) | Number of Groups (April to December) | Number of Groups (April to February) |
|--------------------|-------------------------------------|--|---|---|
| Ware | 5 | 7 | 7 | 7 |
| Hertford | 1 | 1 | 1 | 3 |
| Bishop's Stortford | 1 | 1 | 1 | 2 |
| Sawbridgeworth | | | | |
| Buntingford | | | | |
| East Herts Rural | 2 | 2 | 3 | 4 |
| All of East Herts | 4 | 5 | 7 | 7 |
| Total | 13 | 16 | 19 | 23 |

Appendix 3 – Events

| Area | Number of Groups (April to June) | Number of Groups (April to December) | Number of Groups (April to February) |
|--------------------|-------------------------------------|---|---|
| Ware | 2 | 2 | 2 |
| Hertford | 2 | 3 | 5 |
| Bishop's Stortford | 5 | 5 | 5 |
| Sawbridgeworth | 1 | 1 | 1 |
| Buntingford | 1 | 1 | 1 |
| East Herts Rural | | 3 | 3 |
| All of East Herts | 14 | 20 | 20 |
| Total | 25 | 35 | 37 |

Appendix 4 – Meeting space and storage

| Area | Number of Groups (April to June) | Number of Groups (April to September) | Number of Groups (April to December) | Number of Groups (April to February) |
|--------------------|-------------------------------------|--|---|---|
| Ware | 4 | 4 | 4 | 4 |
| Hertford | | | 1 | 1 |
| Bishop's Stortford | | | | |
| Sawbridgeworth | | | | |
| Buntingford | | | | |
| East Herts Rural | | | | |
| All of East Herts | 9 | 10 | 10 | 11 |
| Total | 13 | 14 | 15 | 16 |

Comparison to figures from April 2017 to March 2018 Report

Unique Groups attending Training

| Area | 2017-18 | 2018-19 |
|--------------------|-----------|-----------|
| Ware | 4 | 4 |
| Hertford | 5 | 3 |
| Bishop's Stortford | 9 | 2 |
| Sawbridgeworth | | |
| Buntingford | 1 | 1 |
| East Herts Rural | | 1 |
| All of East Herts | 31 | 11 |
| Total | 50 | 22 |



Unique Advice

| Area | 2017-18 | 2018-19 |
|--------------------|-----------|-----------|
| Ware | 7 | 7 |
| Hertford | 10 | 3 |
| Bishop's Stortford | 4 | 2 |
| Sawbridgeworth | 1 | |
| Buntingford | 2 | |
| East Herts Rural | | 4 |
| All of East Herts | 4 | 7 |
| Total | 28 | 23 |

Events

| Area | 2017-18 | 2018-19 |
|--------------------|-----------|-----------|
| Ware | 11 | 2 |
| Hertford | 4 | 5 |
| Bishop's Stortford | 4 | 5 |
| Sawbridgeworth | 5 | 1 |
| Buntingford | 2 | 1 |
| All of East Herts | 5 | 3 |
| East Herts Rural | 25 | 20 |
| Total | 53 | 37 |

Meeting Space & Storage

| Area | 2017-18 | 2018-19 |
|--------------------|-----------|-----------|
| Ware | 4 | 4 |
| Hertford | | 1 |
| Bishop's Stortford | 1 | |
| Sawbridgeworth | | |
| Buntingford | | |
| All of East Herts | 14 | 11 |
| East Herts Rural | | |
| Total | 19 | 16 |